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**Cooperative for  
Human Services Inc.**  
A passion for what's possible

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Dear Families and Friends,

This upcoming Sunday, May 10<sup>th</sup>, is Mothers' Day and especially in these challenging times, we wish to support your family member in honoring their mother and loved ones everywhere. However, in alignment with CDC and Commonwealth directives we are continuing our strident efforts to protect the safety of each individual we serve and the health of the staff, our silent heroes, whose support has been so critical during this time. We must continue to restrict all visitors to our residential homes and encourage families to connect through phone calls, technology and drop-offs.

We know it has been extremely difficult to be physically apart, but we are asking for your patience and cooperation and that you please **not** plan a physical visit to any of our residences (your loved ones home) this weekend.

Instead, we are looking at creative ways for the people we serve to express their love and we welcome your ideas. Please **connect with us on FaceBook, Instagram, Twitter or our website** for updates. If you haven't yet explored virtual connections, we can assist you in trying Apple FaceTime, Zoom or Google Hangouts as a way to see your family member. And, as always, we invite you to reach out to the CHS Program Directors, Division Managers, Associate Directors, ISS Managers and the Senior Managers below who would be more than happy to speak with you.

We value our relationship with you; we thank you for your understanding, and for respecting social distancing. We very much look forward to the day when we can celebrate in person. Until then, we wish you good health, peace and joy on this Mothers' Day.

Sincerely,

Kevin J. Leahy, Chief Executive Officer  
Gale Alles, Director, Operations & Marketing  
Glen Charney, Chief Financial Officer  
Janice Ellis-Ballerini, Director, Clinical Services  
Mark Huntington, Director, Individual Support Services  
Ken Preston, Director, Residential Services